



# RECEIVED A DEBT RECOVERY NOTICE BUT NEVER ENROLLED IN COLLEGE?

## HERE'S WHAT TO DO:



- 1. Report Identity Theft to the Federal Trade Commission**  
Start by reporting the identity theft to the Federal Trade Commission (FTC). Visit [IdentityTheft.gov](https://www.identitytheft.gov) or call [1-877-382-4357](tel:1-877-382-4357) to file a complaint.
- 2. Report to the Federal Student Aid Information Center (FSAIC)**  
Call [1-800-433-3243](tel:1-800-433-3243) or submit a complaint on their website: [studentaid.gov/feedback-center](https://studentaid.gov/feedback-center).
- 3. File a Police Report**  
Contact your local police department to file a report.
- 4. Contact All Three Credit Bureaus**
  - **Equifax:** Place a fraud alert or freeze on your credit report.
  - **Experian:** Place a fraud alert or freeze on your credit report.
  - **TransUnion:** Place a fraud alert or freeze on your credit report.
- 5. Provide Documentation to Baton Rouge Community College**  
Submit the following to [brccidt@mybrcc.edu](mailto:brccidt@mybrcc.edu) for review to determine whether collection activities should cease:
  - Government-issued photo ID
  - Police report
  - Confirmation of the complaints filed with the FTC and FSAIC

If you believe you are a victim of identity theft, follow the above steps to protect yourself and your information. BRCC will need evidence of Items #1, #2, and #3 to process your request.



201 Community College Dr.  
Baton Rouge, LA 70806



225-216-8000



[mybrcc.edu](https://mybrcc.edu)